



TRAINING FOR BUSINESS

JKR Training for Business Pty Ltd

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JKR Training Consumer Protection Policy

JKR Training recognises that consumers play an important role in promoting quality training.

All trainees have the right to:

- Expect that the education and training they receive will be of a quality consistent with ASQA regulations
- Be informed about their personal information that is collected about them and the right to review and correct that information
- Access to JKR' consumer protection complaints system outlined in the JKR Policy and Procedure Manual

All trainees have obligations, including but not limited to:

- Provide accurate information to JKR Training
- Behave in a responsible and ethical manner

JKR Training has obligations including but not limited to:

- Provide the training support necessary to allow the trainee to achieve competency
- Provide a quality training and assessment experience for all trainees
- Provide a clear and accessible feedback and consumer protection system including a consumer protection office
- Maintain procedures for protecting trainee's personal information

Read, Understood and Copy received:	
Print Name:	Date:
Signature:	